

## Common Tasks in CS2Exchange

Click one of the following tasks. For more information, click the index button.

[Transfer \(drag-and-drop\) the WinCIM message database to the Microsoft Exchange message database.](#)

[Transfer the WinCIM address book to the Microsoft Exchange address book.](#)

[Archive the WinCIM message database.](#)

[View the contents of a WinCIM message.](#)

## **To transfer the WinCIM message database to Microsoft Exchange**

- 1 Run Windows 95 Exchange
- 2 Run CS2Exchange
- 3 Tile the two windows to facilitate the dragging of files from WinCIM to Microsoft Exchange.
- 4 Within CS2Exchange, select the WinCIM message you desire to archive.
- 5 Drag the selected WinCIM messages to the desired folder, drive, etc.
- 6 You are finished.

## **To archive the WinCIM message database**

- 1 Run Windows 95 Explorer
- 2 Run CS2Exchange.
- 3 Tile the two windows to facilitate the dragging of files from WinCIM to a folder.
- 4 Within CS2Exchange, select the WinCIM message you desire to archive.
- 5 Drag the selected WinCIM messages to the desired folder, drive, etc.
- 6 You are finished.

## To transfer the WinCIM address book to Microsoft Exchange

- 1 Run CS2Exchange.
- 2 From the Compuserve menu, select Import Address Book.
- 3 Select from the Address Book list the names you wish to transfer to Microsoft Exchange. Options:  
  
**Convert to SMTP:** Check this box if you no longer expect to use Compuserve as your Internet Service Provider (ISP).  
  
**Don't Send RTF Information:** Check this box for the users whom you know will not be using Microsoft Exchange.
- 4 Press the Import button in CS2Exchange.
- 5 You are finished.

## **To view the contents of a WinCIM message**

- 1 Run CS2Exchange.
- 2 Double click on desired message.
- 3 You are finished.

## Overview of CS2Exchange

CS2Exchange helps you to transfer Compuserve WinCIM email files to Microsoft Exchange, thus eliminating your need to use WinCIM software. For example, you can:

Transfer (drag-and-drop) the WinCIM message database to the Microsoft Exchange message database.

Transfer the WinCIM address book to the Microsoft Exchange address book.

Archive the WinCIM message database.

View the contents of a WinCIM message.





**Invalid CompuServe UserID. The format should be 1xxxxxx,xxxx or 7xxxx,xxxx.**

The CompuServe UserID, typically extracted from the CIS.INI, has a specific format.

**The Authorization Code was invalid. Please send me an email to get a valid code.**

Only one authorization code will work with your CompuServe UserID. This authorization code will not work with any other CompuServe UserID.

**CompuServe address book data file %1 is not a valid data file.**

The address book file specified did not contain the information expected. It is possible that you have an unsupported version of WinCIM. CS2Exchange was tested and developed for WinCIM 1.4 and 2.0.

**CompuServe cabinet data file %1 is not a valid data file.**

The cabinet file specified did not contain the information expected. It is possible that you have an unsupported version of WinCIM. CS2Exchange was tested and developed for WinCIM 1.4 and 2.0.

**The CompuServe message keys data file %1 is not a valid data file.**

The message key file specified did not contain the information expected. It is possible that you have an unsupported version of WinCIM. CS2Exchange was tested and developed for WinCIM 1.4 and 2.0.

**The CompuServe UserID could not be verified against the WinCIM Filing Cabinet. Try a different UserID and Authorization number.**

A separate license of CS2Exchange is required for each CompuServe user. CS2Exchange uses the messages in the WinCIM database to verify that the UserID and Authorization code are valid.

**Registration is required for CS2Exchange to function completely.**

Send an email to [cs2exchg@ma.ultranet.com](mailto:cs2exchg@ma.ultranet.com) requesting an authorization code. You can use the Help - Registration menu item to do this for you.

**Insufficient memory to load all the addresses in the CompuServe address book.**

Try closing all applications before trying this operation again.

**Insufficient memory to load all the CompuServe cabinets.**

Try closing all applications before running CS2Exchange.

**Insufficient memory to load all the CompuServe message keys.**

Try closing all applications before running CS2Exchange.

**Insufficient memory to copy %d files at once.**

Try closing all non-essential applications or try reducing the number of files to copy.

**Insufficient disk space to copy %d files at once.**

Try reducing the number of files copied at one time. You can also try and delete the files in your Windows temporary directory.

**The CompuServe cabinet data file %1 could not be opened. WinCIM cannot be running at the same time as CS2Exchange.**

Try closing WinCIM before running CS2Exchange.

**The CompuServe address book data file %1 could not be opened. WinCIM cannot be running at the same time as CS2Exchange.**

Try closing WinCIM before running CS2Exchange.

**The CompuServe message keys data file %1 could not be opened. WinCIM cannot be running at the same time as CS2Exchange.**

Try closing WinCIM before running CS2Exchange.

**You must find CIS.INI in order to load CS2Exchange.**

The CIS.INI file is where CompuServe WinCIM stores your UserID and CompuServe address. Try looking in the C:\CSERVE directory.

**You must find WINCIM.INI in order to load CS2Exchange.**

The WINCIM.INI file is where CompuServe WinCIM stores the location of the filing cabinet and the address book. Try looking in the C:\CSERVE directory.

**The WinCIM Filing Cabinet specified in WINCIM.INI is not valid. Try and find a different WINCIM.INI.**

The WINCIM.INI file is where CompuServe WinCIM stores the location of the filing cabinet and the address book. Try looking in the C:\CSERVE directory.

**Unable to load mail system support.**

MAPI32.DLL is expected to be in the Windows System directory. The absence of this DLL is an indication that Microsoft Exchange has not been installed on this system.

**Mail system DLL is invalid.**

The MAPI32.DLL that was found does not have the expected functions. Reinstall Microsoft Exchange to fix this problem.

**Send Mail failed to send message.**

There are many reasons why a message cannot be sent. The most likely reason is that Microsoft Exchange was not installed properly.

**The drop was not allowed. If you dropped on Exchange, try starting the drag with the SHIFT key or CTRL key down.**

There are several version of Microsoft Exchange. Some of them have been renamed Windows Messaging. They all provide the same functionality and they all have been tested with CS2Exchange.

|            |   |
|------------|---|
| 4.0.410.59 | MOVE required by Microsoft Exchange.  |
| 4.0.489.14 | COPY required by Exchange Update / Windows Messaging.   |
| 4.0.993.0  | COPY required by Microsoft Exchange Service Pack 1<br>(Included in the Windows 95 Service Pack 1) |
| 4.0.993.3  | COPY required by Windows Messaging for Windows NT 4.0.  |
| 4.0.993.4  | COPY required by Microsoft Exchange Service Pack 2.   |

If you start a CS2Exchange drag operation with the SHIFT key down, you will override the default drop effect and force the MOVE operation.

If you start a CS2Exchange drag operation with the CTRL key down, you will override the default drop effect and force the COPY operation.

If the drop is successful, then the overridden effect becomes the new default. This is so that you only need to override the default effect once.

This might sound complex, but it is really rather simple. If you select some messages in CS2Exchange, drop them on to Exchange and you get this error message, then try holding down the SHIFT key before you drag the messages again. If you still get this message, then try holding down the CTRL key before you drag the messages again. Once the drop is successful, you do not need to hold the SHIFT or CTRL key down for the operation to be successful.



